



RSK CRM System Feature	Standard	Professional	Individual quote required
Secure login with multiple security levels	✓	✓	
Personalised home page	✓	✓	
Action tracking	✓	✓	
Group contacts	✓	✓	
Opportunity or pipeline management	✓	✓	
Admin control of all drop down data	✓	✓	
Admin control of user logins	✓	✓	
Intranet hosting option	✓	✓	
Web based hosting option	✓	✓	
Data backup (not available with intranet option)	✓	✓	
Login integration with Active Directory (intranet option only)	✓	✓	
UK based support	✓	✓	
Data mining through search engines	✓	✓	
Set up and configuration	✓	✓	
Company logo and colours	✓	✓	
Client module	x	✓	
Bespoke reporting tool	x	✓	
Mail Merge	x	✓	
Bulk email distribution	x	✓	
Data import facility	x	✓	
Integration with project or financial systems			✓
Bespoke development to fit process			✓
Admin and User Training			✓